

Utah Office for Victims of Crime (UOVC)

RX, Medical, Mental Health, Dental
Medically Necessary Devices, Physical Therapy

FIRST NAME LAST NAME ID No: CLAIM NUMBER
OTHER NAMES COVERED OTHER NAMES COVERED

Bill Utah Office for Victims of Crime
350 East 500 South Ste 200, Salt Lake City, UT 84111
P 801-238-2360 F 801-533-4127
email: crimevictims@utah.gov

This card does not guarantee coverage

Utah Office for Victims of Crime

To all providers: send standard insurance billings

Dental: submit pre authorization forms to UOVC office
Mental Health: submit mental health treatment plan
MH Inpatient stays: submit treatment notes after stay has been completed
HIPAA: Client has signed applicable waivers with UOVC office
Physical Therapy/Chiropractor: submit pre authorization documentation to UOVC office

**Bill secondary to all insurance except
Indian Health Services**

Do not send UOVC the bills you receive at home.
Call the provider billing you and tell them to bill UOVC.

Instructions

- Show your providers this card
- For crime related treatment only
- You must see a provider covered by your In-network insurance
- When not covered by insurance see any licensed provider
- Provider must bill the Utah Office of Victims of Crime as a secondary insurance
- List UOVC as a "payer" or "responsible party to pay" with your providers
- Have providers call UOVC with questions
801-238-2360

Prescriptions

- UOVC may pay directly if pharmacist will bill UOVC
- If pharmacy will not bill UOVC submit your receipt showing medicine, dosage, prescribing doctor and amount paid
- Mental health medications require monthly therapy visits with a licensed therapist where UOVC must receive an approved mental health treatment plan

Reimbursements

Utah Office for Victims of Crime must receive:

- The **standard insurance billings**- The provider bill(s). Your provider can give you a copy of them or send to UOVC
- **Receipts** showing you paid the bill
- **Explanation of benefits or EOB's** if you have insurance. This is required even if you already paid the bill

Medically Necessary Devices

- Medically necessary devices must be crime related and preauthorized by UOVC
- The provider must bill UOVC

Common Questions People Ask

What are standard insurance billings?

HCFA/HICF/UB is what we need and they look like this →

If your provider does not use a HCFA form have them send an invoice with the CPT/ICD or

diagnostic codes they used to treat you.

We also need the providers' tax ID #



Why can't you pay off the home bill?

UOVC must link the services we pay for to crime related treatment. These forms give us the codes that give us that information.

Why do I have to use my insurance first?

As a state agency we follow Utah State Statute **63M-7-513** which states

insurance must be billed before the Utah Office for Victims of Crime

What do you need for pre authorizations?

We need doctor's treatment notes and applicable x-rays or other scans